

Site License Administrator's Guide

The following instructions are for administrators at sites with a site license for IBM® SPSS® Statistics 19. This license allows you to install SPSS Statistics on multiple computers, limited to the number for which you purchased the license.

Before You Start

You will need the authorization code that was included (on a separate sheet of paper) with your system. This enables you and your end users to get a license for IBM® SPSS® Statistics. If you cannot find your authorization code, contact your sales representative.

Ghosting

If you choose to ghost the software, we suggest the following to make it easier to be in compliance with your license:

- Transfer to a network license.

or

- Use your site license but do not license the software in the ghosted image. License the software on each of the end-user machines.

If you choose to ghost your software and do not use one of the two suggested methods above, it will be very difficult to remain in compliance with your license. If you have any questions, contact SPSS Inc. to help you remain in compliance with your license.

Citrix and Terminal Services

You need a network license to use IBM® SPSS® Statistics on Citrix and Terminal Services. Contact SPSS Inc. for information about transferring your license.

Installing the Product on the Local Desktop Computers

You have two options for installing the full product locally on an end user's computer. You can manually install on each computer, or you can use an application like Systems Management Server (SMS) to push the installation to the computers running Windows. You also have the option of running a silent installation on Mac and Linux.

To Manually Install on a Local Desktop

- ▶ **Make the installation media available.** Make as many copies of the DVD as you need or place it on a shared network drive.

- ▶ **Copy the installation instructions and prepare licensing information.** Make as many copies of the product installation instructions as you need. The installation instructions are in the */Documentation/<language>/InstallationDocuments* directory on the DVD in *Site License Installation Instructions.pdf*. You may want to distribute the abbreviated installation instructions. These can be found in *Site License Installation Instructions (Abbreviated).pdf*. If you downloaded the software, all the instructions are available from your Asset Management Portal or from <http://www.ibm.com/software/getspss>. After installation, the end user must enter the authorization code for your site. Fill out this information in the space provided at the beginning of the instructions before copying them.

Note: If a proxy server is preventing authorization, consider using *licenseactivator*. This allows you to enter the proxy ID and password. [For more information, see the topic Using licenseactivator on p. 7.](#)

- ▶ **Distribute the installation materials to end users.** Distribute the installation DVD (or downloaded file or network location), the installation instructions, and the licensing information to end users who can manually install on each computer as needed.

To Push to the Local Desktops Running Windows

Because IBM® SPSS® Statistics installations are compatible with Microsoft Windows Installer (MSI), you can push an installation to the end-user desktop computers.

Pushing an Installation to Windows Computers

Pushing an installation is a method for remotely distributing software to any number of end users without any user intervention. You can push the full installation of IBM® SPSS® Statistics to the end-user desktop computers running Windows. The technology that you are using for pushing the installation must support the MSI 3.0 engine or higher.

Note: Pushing an installation is not directly available for Mac and Linux. Instead, you can run a silent installation. [For more information, see the topic Running a Silent Installation on Mac and Linux Computers on p. 6.](#)

Uninstalling a Previous Version

If you are going to push to the same directory in which a previous version of IBM® SPSS® Statistics was installed, you need to uninstall the old version. You can push the uninstallation as you push an installation. [For more information, see the topic Pushing an Uninstallation on p. 6.](#)

Properties for Push Installations

Following are the properties that you can use for push installations. All properties are case sensitive. Values must be quoted if they contain spaces.

Table 1-1
Properties for Push Installations

Property	Description	Valid value(s)
INSTALLDIR	The directory where IBM® SPSS® Statistics should be installed on the end user's desktop computer. This property is optional. If it is excluded, the default is <i>C:\Program Files\IBM\SPSS\Statistics\19</i> .	A valid path such as <i>C:\Statistics</i> .
AUTHCODE	The authorization code. If this property is specified, the product is authorized automatically using the authorization code. If this property is <i>not</i> specified, each end user must run the License Authorization Wizard to authorize manually.	One or more valid authorization codes. Multiple authorization codes are separated by colons (for example, <i>authcode1:authcode2</i>).
PROXY_USERID	The user ID for the proxy. This parameter is necessary when you specify the AUTHCODE parameter and your site is using a proxy that requires a user ID and password to connect to the Internet. This parameter works only if the Local Area Network (LAN) settings in the Internet Settings control panel reference a specific proxy server address and port.	A valid proxy user ID.
PROXY_PASSWORD	The password for the proxy user. Refer to the discussion of PROXY_USERID for more information.	A password associated with the proxy user ID.
HELPCHOICE	A value indicating the help language. You can choose to install help in all languages or one specified language. The value is ALL or a code indicating the specific language. The default is en or the language specified by the TRANSFORMS property. For more information, see the topic Pushing the Installation to a Non-English System on p. 5. The valid values column lists the codes. The language associated with the code appears in parentheses next to the code itself.	ALL (All languages) de (German) en (English) es (Spanish) fr (French) it (Italian) ja (Japanese) ko (Korean) pl (Polish) ru (Russian) zh_CN (Simplified Chinese) zh_TW (Traditional Chinese)
COMPANYNAME	The name of your company.	Any string.

MSI Files

The *IBM SPSS Statistics 19.msi* file is located under the *Windows\SPSSStatistics\<architecture>* directory on the DVD, where *<architecture>* is *32bit* or *64bit*. If you downloaded the software, you must extract the contents of the installer file to access the MSI file. [For more information, see the topic *Extracting the Contents of a Downloaded Installer File* on p. 4.](#)

Extracting the Contents of a Downloaded Installer File

If you did not receive the installation DVD and instead download IBM® SPSS® Statistics, you downloaded a single installer file. You cannot push this file directly. You first need to extract the contents of the file and use those contents for the push installation.

- ▶ Open a command prompt.
- ▶ Change directories to the directory in which the downloaded file is located.
- ▶ Execute the downloaded file with the `/b` switch. After the switch, identify the directory in which you want to extract the contents of the file. There is no space between the switch and the directory name. If the directory name contains spaces, it must be enclosed in quotes. Following is an example (your executable name will not match the example):

```
ProductInstaller.exe /b"C:\temp\extracted files\SPSS Statistics"
```

- ▶ When the first panel of the installation appears, cancel the installation.

The files that you need for pushing the installation are now in the directory specified by the `/b` switch.

Command Line Example

Following is a command line that you could use to push a product installation. Enter all of the text on one line.

```
MsiExec.exe /i "IBM SPSS Statistics 19.msi" /qn /L*v logfile.txt  
INSTALLDIR="C:\Statistics" AUTHCODE="3241a2314b23c4d5f6ea"
```

Using SMS to Push the Installation

The basic steps for using Systems Management Servers (SMS) to push IBM® SPSS® Statistics are:

- ▶ Copy the appropriate subdirectory under the *Windows\SPSSStatistics\<architecture>* directory on the DVD to a directory on a network computer. If you downloaded the software, you cannot push with SMS. Try another option. [For more information, see the topic *Using Group Policy or Related Technology to Push the Installation* on p. 5.](#)
- ▶ Edit the *IBM SPSS Statistics 19.sms* file located in the copied directory. Using a text editor, modify the value of `CommandLine` by adding the appropriate properties. For a list of the available properties, refer to *Properties for Push Installations* on p. 2. Make sure to specify the correct MSI file in the command line.

- ▶ Create a package from the *IBM SPSS Statistics 19.sms* file and distribute the package to the end-user desktop machines.

Using Group Policy or Related Technology to Push the Installation

The basic steps for using Group Policy or a related technology to push IBM® SPSS® Statistics are:

- ▶ Copy the appropriate subdirectory under the *Windows\SPSSStatistics\<architecture>* directory on the DVD to a directory on a network computer. If you downloaded the software, you must first extract the contents of the installer file. [For more information, see the topic *Extracting the Contents of a Downloaded Installer File* on p. 4.](#)
- ▶ Using an application like ORCA, edit the Properties table in the appropriate *IBM SPSS Statistics 19.msi* file under the copied folder. ORCA is part of the Windows 2003 Server SDK, which you can find at <http://www.microsoft.com/downloads> by searching for the SDK. For a list of the properties that you can add to the Properties table, refer to Properties for Push Installations on p. 2. Make sure to use the correct MSI file.
- ▶ Create a package using the edited *IBM SPSS Statistics 19.msi* file and distribute the package to the end-user desktop computers.

Pushing the Installation to a Non-English System

You can push to a non-English system without additional specification. However, the installer language (if pushing an interactive installation) will appear in English, the user interface will appear in English, and the help will appear in English. Users can change the user interface language after installation, but localized help will not be available.

If you are pushing from the DVD, you can use the `TRANSFORMS` property to specify one of the MST files available on the DVD. The MST file will ensure the installer, user interface, and help appear in the specified language. MST files are not available if you downloaded IBM® SPSS® Statistics. Users will need to manually install the language packs for the localized help and manually change the user interface language in the product.

The `TRANSFORMS` property is a parameter for *MsiExec.exe*. The following example uses the `TRANSFORMS` property to push a French installation. The installer will appear in French, the user interface will appear in French, and French help will be installed. (You can also override the help language with the `HELPCHOICE` property. [For more information, see the topic *Properties for Push Installations* on p. 2.](#)) Enter all of the text on one line.

```
MsiExec.exe /i "IBM SPSS Statistics 19.msi" /qn /L*v logfile.txt
INSTALLDIR="C:\Statistics" LICENSETYPE="Network" LSHOST="mylicserver" TRANSFORMS=1036.mst
```

The following language MST files are located in the *Windows\SPSSStatistics\<architecture>* directory on the DVD, where `<architecture>` is *32bit* or *64bit*.

Table 1-2
Language MST Files

Language	MST File
English	1033.mst
French	1036.mst

Language	MST File
German	1031.mst
Italian	1040.mst
Japanese	1041.mst
Korean	1042.mst
Polish	1045.mst
Russian	1048.mst
Spanish	1034.mst
Simplified Chinese	2052.mst
Traditional Chinese	1028.mst

Pushing an Uninstallation

Note: When you push the uninstall command, the end user loses customizations. If specific users require customizations, you can exclude those users from the distribution and ask them to install the product manually.

If you push an installation of a later version of IBM® SPSS® Statistics, you may want to uninstall first. You can do this silently by pushing the following command. Enter all of the text on one line.

```
MsiExec.exe /X{06C43FAA-7226-41EF-A05E-9AE0AA849FFE} /qn /L*v logfile.txt
ALLUSERS=1 REMOVE="ALL"
```

This command will uninstall SPSS Statistics 19. The following table lists the uninstall IDs for this and previous releases.

Table 1-3
Uninstall IDs for IBM SPSS Statistics

Version	Uninstall ID
19.*	{06C43FAA-7226-41EF-A05E-9AE0AA849FFE}
18.*	{C25215FC-5900-48B0-B93C-8D3379027312}
17.0.2	{2ECDE974-69D9-47A9-9EB0-10EC49F8468A}
17.0.1 17.0.0	{46B65150-F8AA-42F2-94FB-2729A8AE5F7E}
16.*	{621025AE-3510-478E-BC27-1A647150976F}

Running a Silent Installation on Mac and Linux Computers

A silent, unattended installation does not display a graphical interface and does not require any user intervention. The DVD includes an options file that allows you to run this sort of installation on Mac and Linux. The file contains several different options and descriptions of these options.

How to Use the Installer Properties File

The installer properties file, *installer.properties*, can be found in */Linux/Administration* or */MacOS/Administration* at the root of the DVD.

- ▶ Copy the installer properties file from the DVD.

- ▶ Open the copied file in a text editor.
- ▶ Change the properties that you need. Some options require a string value, while others that correspond to choices in the installer can be set to 0 (off) or 1 (on).

How to Run the Silent Install

- ▶ Using a terminal application, run the installation executable with the `-f` switch followed by the location of the options file surrounded by quotation marks. You must run as root or with the `sudo` command. Following is an example on Linux:

```
sudo ./setup.bin -f "/root/installer.properties"
```

The installation executable for each OS can be found on the DVD in the following location:

- **Mac OS.** `/MacOS/Administration/SPSS Statistics_Installer_Silent.bin`
- **Linux.** `/Linux/setup.bin`

Using licenseactivator

licenseactivator allows you to authorize end-user computers without using the License Authorization Wizard. This command-line tool is located in the directory in which you installed IBM® SPSS® Statistics.

When you use *licenseactivator*, it licenses the product and writes a log file to its directory. The name of the log file is *licenseactivator_<month>_<day>_<year>.log*. If any errors occur, you can check the log file for more information. This information is also useful if you contact SPSS Inc. for support.

Using licenseactivator with Authorization Codes

licenseactivator is typically used with one or more authorization codes that you received when you purchased the product. Enter all of the text on one line.

```
licenseactivator authcode1[:authcode2:...:authcodeN] [PROXYHOST=proxy-hostname]
[PROXYPORT=proxy-port-number] [PROXYUSER=proxy-userid] [PROXYPASS=proxy-password]
```

- Multiple authorization codes are separated by colons (:).
- The proxy settings are optional, but you may need them if your computer is behind a proxy. Which proxy settings are needed depend on the operating system.

Windows. On Windows, the proxy settings work only when the Local Area Network (LAN) settings in the Internet Settings control panel reference a specific proxy server (host) address and port. You do not enter the proxy host and port on the command line. But you do need to enter values for `PROXYUSER` and `PROXYPASS`.

Other Operating Systems. On other operating systems, you may need to enter all of the proxy settings on the command line, depending on your specific proxy configuration.

Using licenseactivator with License Codes

In less common scenarios, SPSS Inc. may have sent you a *license*.

```
licenseactivator licensecode[:licensecode2:...:licensecodeN]
```

- Multiple license codes are separated by colons (:).
- When using license codes, *licenseactivator* does not connect to the Internet, so you do not need to specify proxy information.

License File

Licensing the product creates a file called *lserverc* in the product installation directory. You can maintain a copy of this file for each end-user computer. Although the license file will work only on the computer for which it was created, the copy can be useful when there is a need to uninstall and reinstall the product. After reinstalling, you can copy the *lserverc* file back into the product installation directory. This step allows you to avoid relicensing the product.

Service and Support

As stated in the Micro Software License Agreement, your site will designate one person as the technical contact for each site-licensed version of your product. This individual will be expected to provide assistance for your product and options to the users in your organization. SPSS Inc. will record the name of the technical contact and will provide technical assistance through SPSS Inc. Technical Support. Please inform your end users that they should direct any questions about the software to the designated technical contact.

To contact SPSS Inc. Technical Support, visit <http://support.spss.com> and submit a case. You will need to register with SPSS Inc. Technical Support if you haven't done so previously.

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To obtain replacements for faulty media, call Customer Service at (800) 521-1337 between the hours of 8:30 A.M. and 5:00 P.M. U.S. Central Time, or send an e-mail to spsscscs@us.ibm.com.